

Customer journey for the Online Software License Activation

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1. About license

From V5.0 or later, the license type will change and the specifications will be as follows.

Edition	License / Activation	Supported model	Limitation	Upgrade
Full version	Need license and activation.	All models	None	-
Free version	No need license and activation. It is selected between Free or Trial version during installation.	ET6000 series, GP4110T series	Cannot save project files for unsupported models.	Can upgrade to the Full license anytime after the installation or revert to the Free license
Trial version	No need license and activation. It is selected between Free or Trial version during installation.	All models	<ul style="list-style-type: none"> - Usable for 10 days only. Cannot be used even if uninstalled. - Cannot transfer a project file created by the Trial version. 	<ul style="list-style-type: none"> - Can upgrade to the Full license anytime after the installation. - Unable to change to Free license. To use Free license, you need to uninstall the Trial and install again by selecting the Free license.

Full license as below:

Model	Description
PFXEXBT5SA	GP-Pro EX V5 single License (1 seat)
PFXEXBT5GA	GP-Pro EX V5 group License (3 seats)
PFXEXBT5TA	GP-Pro EX V5 team License (10 seats)
PFXEXBT5EA	GP-Pro EX V5 entity License (100 seats)
PFXEXBT5GUP	GP-Pro EX V5 UPGRADE License (3 seats) *
PFXEXWGP5SA	GP-Pro EX V5 Windows Runtime, Pro-face IPC
PFXEXWGOT5SA	GP-Pro EX V5 Windows Runtime, general PC

* Limited-Time Special Upgrade License for Existing V4.x Users – Available Until the End of December 2026

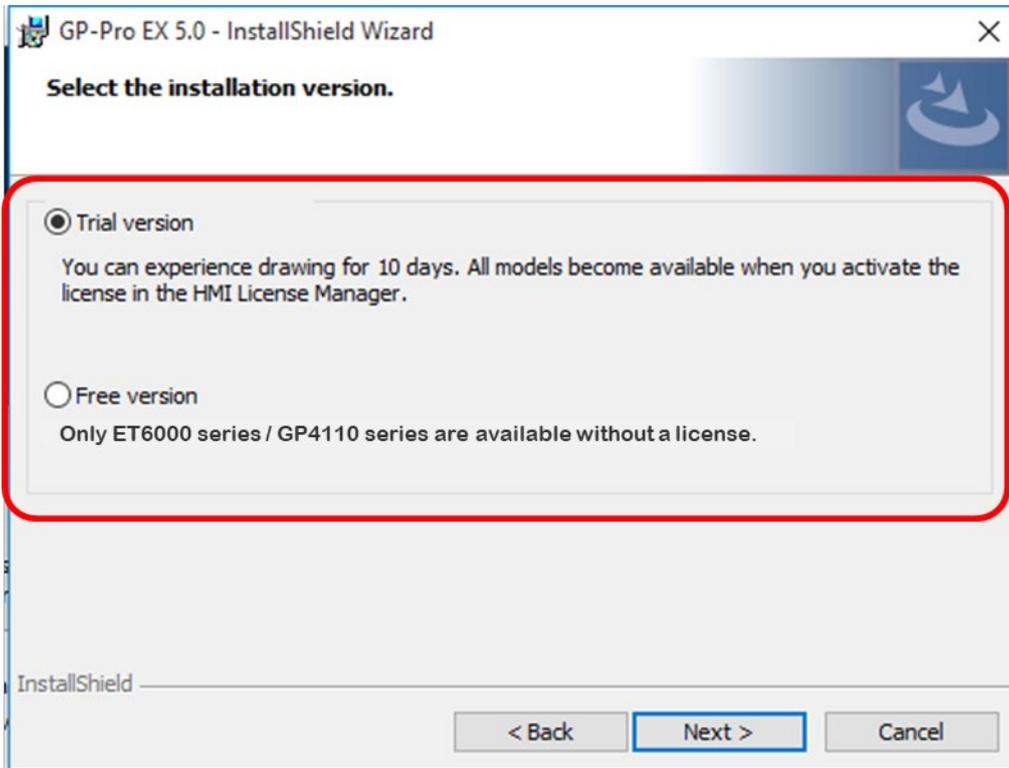
GP-Pro EX license is a floating license.

Full license requires License Activation/Deactivation to enable the Software license to use it perpetually.

This document explains how to get the Activation ID and how to activate the purchased license online.

2. GP-Pro EX V5.0 or later installation

When installing GP-Pro EX, you will be asked to select either the Trial version or the Free version as shown below. Please select the version you wish to use.



- ※ *If you install the Trial version, it will become unusable after 10 days and you will not be able to switch to the Free version (ET6000 series, GP4110 series). You will need to uninstall and reinstall the Free version.*
- ※ *Activation to Full version is possible through HMI License Manager even after the trial period has expired.*
- ※ *When the Trial version period has expired, you will get below error message when you start up the software.*



After the installation is complete, activate the license.

3. How to get your Activation ID?

3-1. Once your order has been successfully placed, you will get an email from below email address.

schneider-electricsandbox@flexnetoperations.com

Congratulations On Your Schneider Electric License Purchase for GP-Pro

schneider-electricsandbox@flexnetoperations.com
宛先 C C

このメッセージの表示に問題がある場合は、ここをクリックして Web ブラウザで表示してください。

メッセージを日本語に翻訳する 翻訳しない: 英語 翻訳に関する設定

Life Is On | Schneider Electric

Dear Valued Customer,

Congratulations on your recent Schneider Electric product purchase.

Provided is important information for managing your software product license(s).

Order Details

Your Sales Order Number is: XXX

Commercial Reference (SKU):	PFEXBT55A
Description:	GP-Pro EX V5.0 single license
Quantity:	1

[Login To Manage Your Licenses On mySchneider](#)

How To Access and Activate Your Licenses

In case you are new to the License Management Portal, then kindly [Register](#) with your corporate Email-ID (or the one used for Order placement) to proceed further.

Post login, you will be redirected to a window with your license purchase details, Product Installation & License Activation Assistance Documents.

Support

If you encounter any issues or have questions, please don't hesitate to contact our support team at [Digital Supply Chain Support](#).

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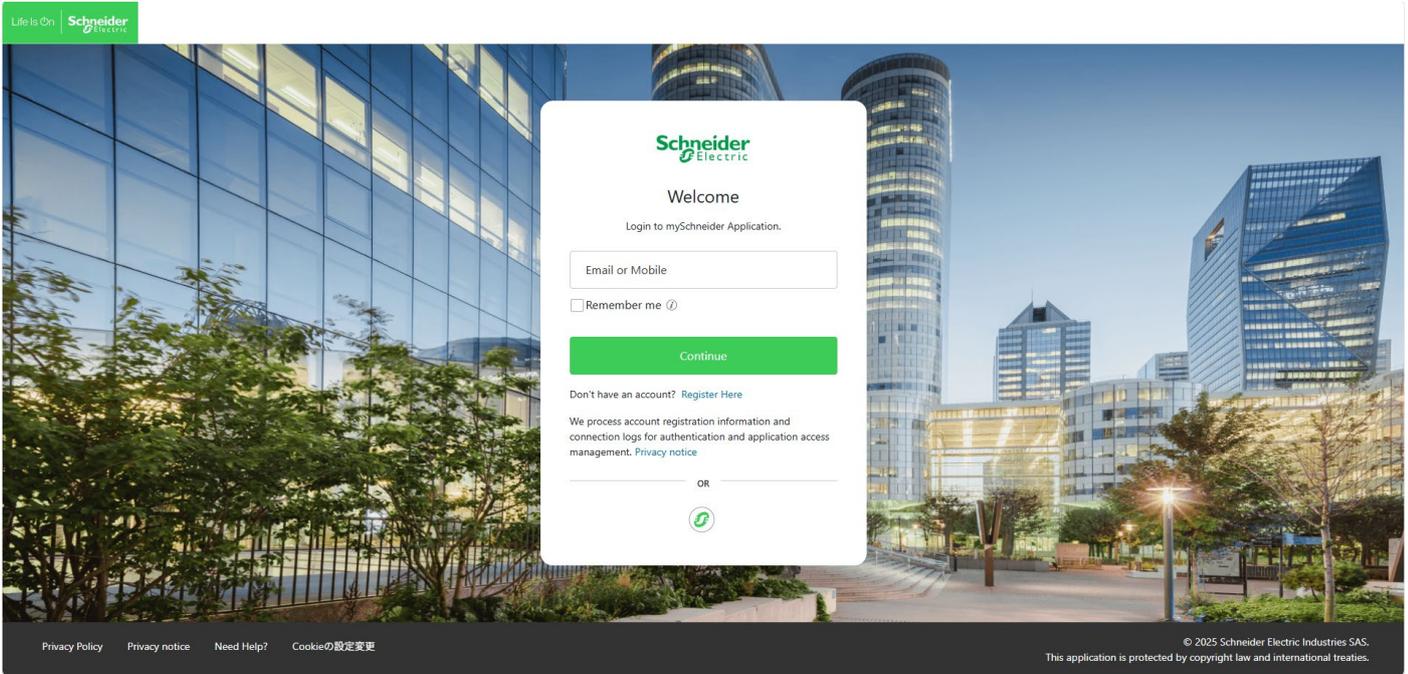
This document is for informational purposes only. For more information, please refer to the relevant documents.

[Privacy Policy](#) | [Contact Us](#)

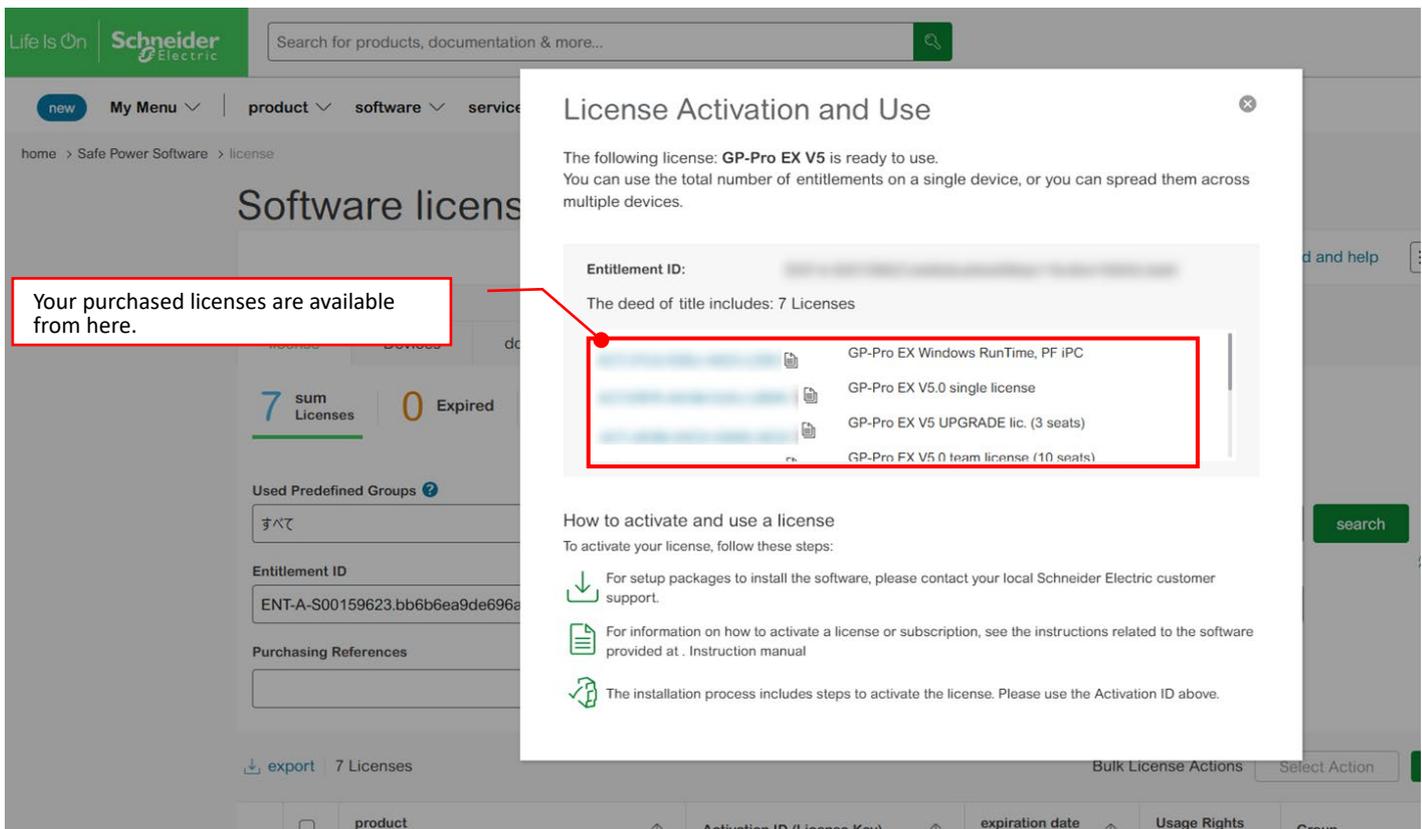
* If you see the message "Click here to download pictures..." on the top of your email, please download the pictures, otherwise, you will have some difficulties accessing the website.

3-2. Click "Login To Manage Your Licenses On mySchneider" in the email you received.

3-3. Access to my Schneider and Login.



You will get this screen.



You can check all your available licenses from this page.

license Devices download manage purchase

7 sum Licenses | 0 Expired | 0 Expiring soon | 7 Unused or invalid

Even if the PO is different, you can check all purchased licenses by "Reset" here.

Used Predefined Groups: すべて

Product / Part Number: [input]

Activation ID (License Key): [input]

Entitlement ID: [input]

Product Range: All products

Installer Email: [input]

Purchasing References: [input]

Service Agreements: every

Buttons: search, Advanced Search, Reset

Available license and Activation ID

Bulk License Actions: Select Action Register Licenses

	product Part Number	Activation ID (License Key)	expiration date status	Usage Rights Available / Total	Group	Action
checkbox	GP-Pro EX Windows RunTime, PF IPC GP-Pro EX V5 PFEXXWGP5SA - Version 5 Complete	[blurred]	Waiting for user activation	1 / 1		⋮
checkbox	GP-Pro EX V5.0 single license GP-Pro EX V5 PFEXBT5SA - Version 5 Complete Software Assurance Service:Expires 2026-05-31	[blurred]	Active perpetual	1 / 1		⋮
checkbox	GP-Pro EX V5 UPGRADE lic. (3 seats) GP-Pro EX V5	[blurred]	Waiting for user activation	3 / 3		⋮

How many licenses are in use / can be used

4. Activation

Copy your Activation ID from your mySchneider account.

License Activation and Use

The following license: GP-Pro EX V5 is ready to use. You can use the total number of entitlements on a single device, or you can spread them across multiple devices.

Entitlement ID: [redacted]

The deed of title includes: 7 Licenses

- GP-Pro EX Windows RunTime, PF IPC
- GP-Pro EX V5.0 single license**
- GP-Pro EX V5 UPGRADE lic. (3 seats)
- GP-Pro EX V5.0 Inarm license (10 seats)

My Menu | product | software | service | Solution | support | company information

license | Devices | download | manage | purchase

7 sum Licenses | 0 Expired | 0 Expiring soon | 7 Unused or invalid

Used Predefined Groups: [dropdown] Product / Part Number: [input] Activation ID (License Key): [input] [search] [Advanced Search]

Entitlement ID: [input] Product Range: [dropdown] Installer Email: [input] [Reset]

Purchasing References: [input] Service Agreements: [dropdown]

export 7 Licenses Bulk License Actions Select Action Register Licenses

product Part Number	Activation ID (License Key)	expiration date status	Usage Rights Available / Total	Group	Action
GP-Pro EX Windows RunTime, PF IPC GP-Pro EX V5 PF2EXWOPF05A - Version 5 Complete	[redacted]	Waiting for user activation	1 / 1		
GP-Pro EX V5.0 single license GP-Pro EX V5 PF2EXWOPF05A - Version 5 Complete	[redacted]	Active proposal	1 / 1		
GP-Pro EX V5 UPGRADE lic. (3 seats) Software Assurance Service Expires 2026-09-31	[redacted]	Waiting for user activation	3 / 3		

Run HMI License Manager from your Startup menu or GP-Pro EX Help menu.

S

- Schneider Electric HMI License Manager
- HMI License Manager**
- Release Notes

Project (F) View (V) Help (H)

Edit Preview

- Manual (M)
- Parts List (L)
- Access Pro-face Website (P)
- Confirm Update of GP-Pro EX (U)
- Launch HMI License Manager (E)**
- Version Information (A)



Click "Activate License"

What would you like to do?

A² ∨



Activate License

Activate software with an Activation ID.



Deactivate License

Deactivate software with an Activation ID.

Licenses Activated on This PC

Name	Version	Tier	Activation ID	Part Number	License Model	Expiration Date
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All licenses activated on this PC are displayed. Software other than GP-Pro EX may also be displayed here.

[Learn more](#)

[? About HMI License Manager](#)

Select how you would like to activate the license.

You can select between Activate Online or Activate Offline.

[Home](#) > [Activate License](#)

Activate License

Activate software with an Activation ID.

What would you like to activate?



Software on This PC

Activate the purchased software license on this PC over the Internet.



Software for an Offline Device

Activate the purchased software license for an offline device.

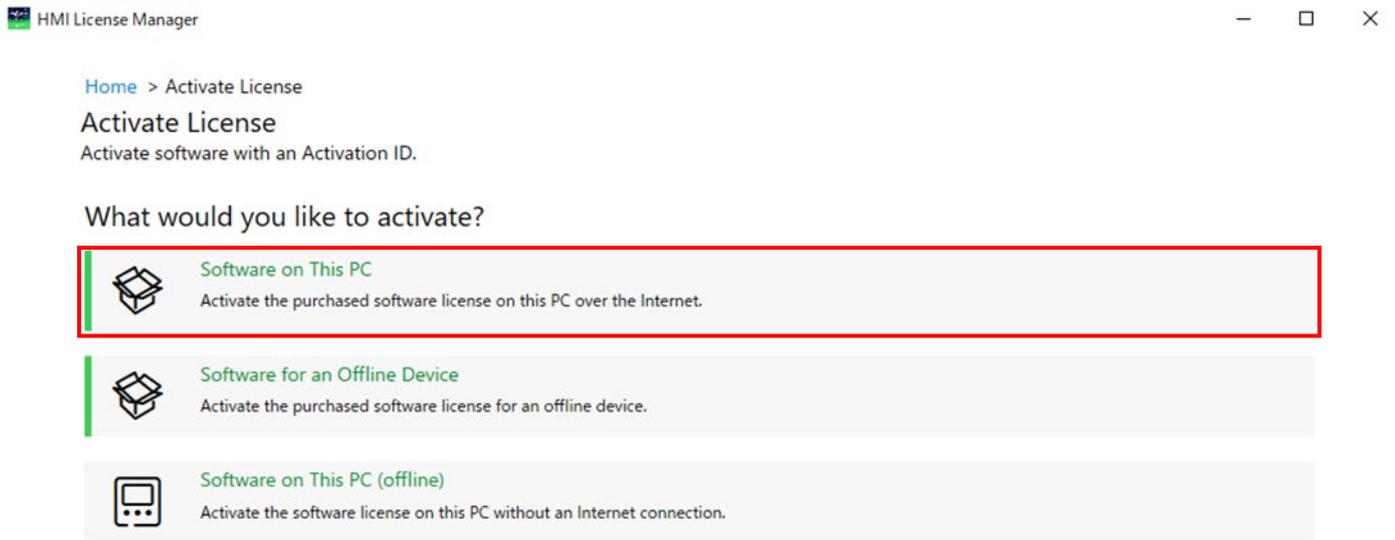


Software on This PC (offline)

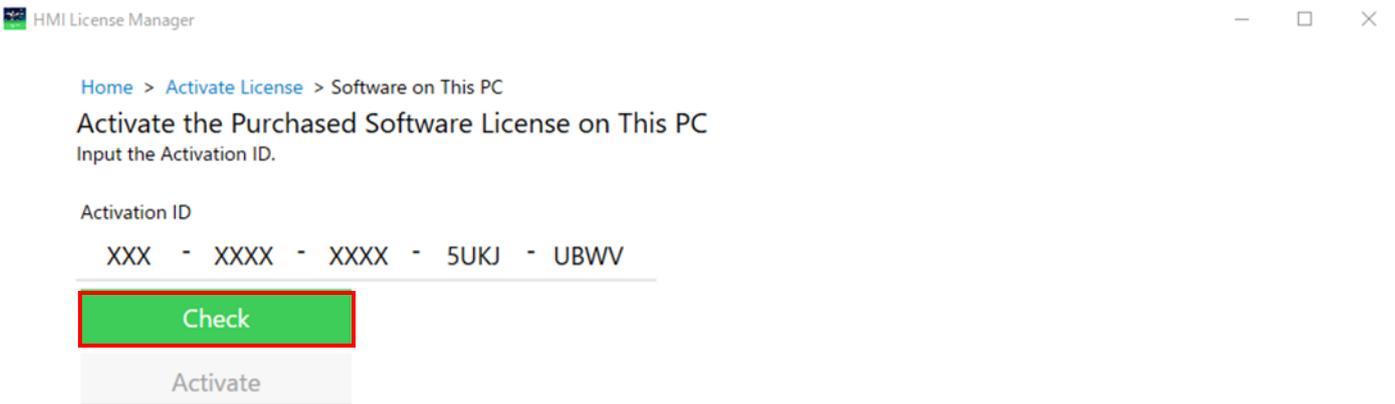
Activate the software license on this PC without an Internet connection.

4-1. Online Activation

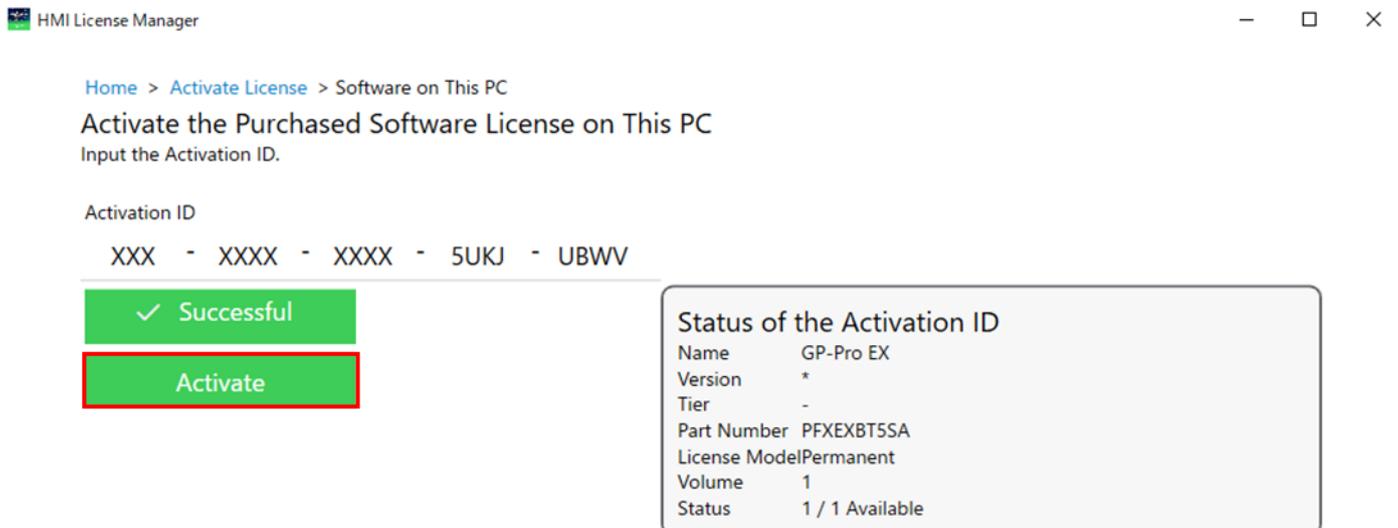
Select "Software on This PC"



Paste your copied Activation ID from #3 and click "Check"



If the check was successfully done, you will be able to click "Activate"



You can see the license was successfully activated.

HMI License Manager

Home > Activate License > Software on This PC

Activate the Purchased Software License on This PC

Input the Activation ID.

Activation ID

XXX - XXXX - XXXX - 5UKJ - UBWV

✓ Successful

✓ Successful

Activation successful

Name	GP-Pro EX
Version	*
Tier	-
Part Number	PFEXBT5SA
License Model	Permanent
Expiration Date	Permanent
Activated on	2025-05-12

✂ If the activation is failed, you will see this screen so please check your activation ID availability or Internet connection.

HMI License Manager

Home > Activate License > Software on This PC

Activate the Purchased Software License on This PC

Input the Activation ID.

Activation ID

XXX - XXXX - XXXX - 5UKJ - UBWV

✗ Retry

Activate

Check was unsuccessful.

Unable to check the Activation ID. Possible reasons:

- Failed to connect to the license server.
- The Activation ID is incorrect.

To check the activation ID availability, please visit to mySchneider website.

My Menu | product | software | service | Solution | support | company information

license | Devices | download | manage | purchase

7 sum Licenses | 0 Expired | 0 Expiring soon | 7 Unused or invalid

Used Predefined Groups | Product / Part Number | Activation ID (License Key) | search | Advanced Search

Entitlement ID | Product Range | Installer Email | Reset

Purchasing References | Service Agreements

export 7 Licenses | Bulk License Actions | Select Action | Register Licenses

	product Part Number	Activation ID (License Key)	expiration date status	Usage Rights Available / Total	Group	Action
✓	GP-Pro EX Windows RunTime, PF IPC GP-Pro EX VS PFEXWGF5SA - Version 5 Complete		⚠ Waiting for user activation	1 / 1		⋮
✓	GP-Pro EX VS.0 single license GP-Pro EX VS PFEXBT5SA - Version 5 Complete Software Assurance Service Expires 2026-05-31		🟢 Active perpetual	1 / 1		⋮
✓	GP-Pro EX VS UPGRADE lic. (3 seats) GP-Pro EX VS		⚠ Waiting for user activation	3 / 3		⋮

Go back to your Home screen of HMI License Manager, you will see the activated license below.

What would you like to do?

A¹² ∨



Activate License

Activate software with an Activation ID.



Deactivate License

Deactivate software with an Activation ID.

Licenses Activated on This PC

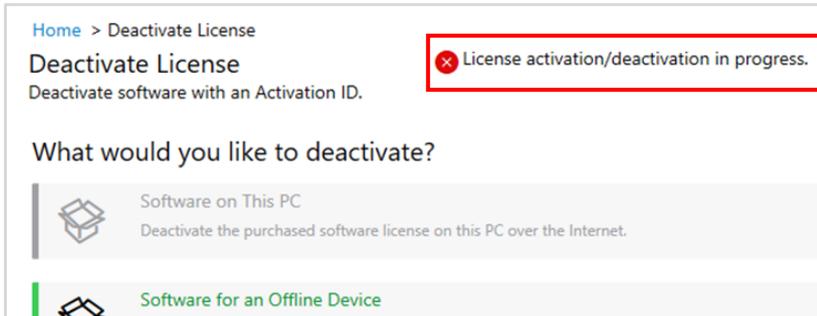
Name	Version	Tier	Activation ID	Part Number	License Model	Expiration Date
GP-Pro EX	*	-	XXX-XXXX-XXXX-SUKJ-UBWV	PFEXBT5SA	Permanent	Permanent

[Learn more](#)

[? About HMI License Manager](#)

Important Information

- To start the HMI License Manager, you must have administrator privileges. If a user other than the administrator starts the license manager, a dialog box will appear prompting you to become the administrator.
- If UWF is enabled, the HMI License Manager cannot be started. Please disable it and try starting it again.
- During offline activation/deactivation, online activation/deactivation cannot be performed. The following warning message is displayed in the HMI



- License Manager on the offline PC, and online-related buttons cannot be clicked until the offline process is completed.
- There is no limit to the number of times for activations/deactivations.